Assumptions

1. The database is for a single company and all of the departments are in the same building

2. The company has more than one product department

3. Customers can call the product department more than once

4. Employees will not be assigned to train employees in other departments. Note that trainers in a department cannot be their own trainers.

Department (name PK, floor, managerID FK)

Employee(ID PK, name, phoneExt, salary, workInDepartmentName FK, trainerID FK, numHoursTrained)

Customer(ID PK, fullName, assignedEmpID, date, numMinutes)

CustomerDepartmentRelation(deptName PK, customerID PK, time)